

Jonathan Atkins

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Objective / Strengths / Summary

Providing rapid solutions to urgent business needs by utilizing my extensive problem solving skills, optimizing inefficiencies, and increasing productivity through process analysis and systems automation. My strengths lie in creating rich, functional, and intuitive applications with databases using appropriate technologies. Microsoft products are my strength: .NET, SQL Server, and Office.

Work Experience

Systems Analyst (previously DBA, Software Developer, Senior Risk Analyst)

8/2007 - Present **Mutual of Omaha** Tempe, AZ

- .NET 3.5, C#, VB, XML, SQL Server 2000/5, Oracle 10g, Office, Fiserv
- Build new functionality and maintain public customer facing websites
- Build dynamic reporting solutions for appraisals, commercial, and accounting
- Build systems for tracking and managing workflows across departments

Design, implement, and automate ETL solutions and data warehousing for trending

Consultant

10/2009 - 5/2010 **Star Management** New York, NY

- .NET 4, C#, WPF, XAML, Silverlight 3/4 XAML, SQL Server 2008, SSRS, IIS7, WCF, ASHX, RIA Services, SAP Business One, Trimergo, Crystal Reports, SharePoint
- Build dynamic reporting solutions for SAP BO & Trimergo analytics
- Build systems for workflow management, project status reporting and tracking, data cleanup/validation, expense entry and tracking, payroll management and reporting
- Build productivity and collaboration tools for senior management

Programmer Analyst

8/2006 - 8/2007 **Toyota Financial Services** Chandler, AZ

- Develop/maintain applications automating mainframe tasks in VB6 and VB.NET 2.0
- Build relational database applications and reporting solutions using Access and SQL
- Created reporting solutions for call center management and delinquency reporting

Project Manager / Application Developer

2/2006 - 8/2006 **TeleDirect International, Inc.** Scottsdale, AZ

- Designed/deployed proprietary SQL 2000 databases and built custom Access databases
- Created reporting applications using VB6 and Access for managers and dialers
- Developed and implemented project plans for each customer that cover product and facility definition and requirements; application, script, database and reporting requirements; training requirements and schedules

Lead Programmer

11/2005 - 2/2006 **USA Digital Solutions, Inc.** Phoenix, AZ

- Created enhancements and performed maintenance to existing software applications
- Development was on retail software for escrow and title companies in VB6 and SQL Server

Lead Programmer

5/2003 - 10/2005 **Ion Data** Mesa, AZ

- Developed applications using VB6, VB.NET, ASP, SQL Server 2000, and Microsoft Access
- Analyzed database design methodology as well as implemented relational database design, performed normalization, optimized execution strategies, and ported to the web
- Created data mining applications and web crawlers, ETL, warehousing
- Automated report generation and production interfacing with Adobe Acrobat

Business Analyst

2/2003 - 5/2003 **Perot Systems** Phoenix, AZ

- Researched, developed, populated, updated, and analyzed data
- Developed Access databases for future client use to manage data

Business Analyst

9/2002 - 1/2003 **Metlife Financial Services** Scottsdale, AZ

- Automated report generation using VBA, Access, and Adobe Acrobat
- Made the office paperless with OCR, PDF, and a database

Data Entry Supervisor

8/2001 - 8/2002 **American Summit Insurance** Scottsdale, AZ

- Populated and maintained mainframe databases, automated data entry with VBA
- Designed applications and created forms using VBA and VB6